



Welcome to Connected Lyfe!

Thank you for choosing our Lyfe Voice service for your home. Included with your service are the following useful features - Voice Mail, Call Hold, Call Forwarding, Cancel Caller ID, Cancel Call Waiting, Anonymous Call Rejection, Do Not Disturb, Call Waiting, Caller ID, Caller ID on Call Waiting, and 3-Way Calling. For easy reference in using our most popular features, keep this guide handy and contact us if you have any further questions.

***98** **Voice Mail** | View, listen and manage your voicemails. *Press *98 to access your Voice Mail.*

Below are the steps to record your initial greeting:

1. Dial *98
2. Enter in your 10 digit phone number
3. Enter your *pass code *Initial password setup, use '7777'
4. Enter option (0)
5. Choose option (1) to record your unavailable greeting
6. Record your greeting, press the # key to save, and then choose option (1) to activate.

To retrieve your voice mail while away from your home phone, simply call the local number for your area from the following list:

801-420-9800 (Utah County)
801-990-6800 (Salt Lake County)
435-773-6900 (Washington County)
435-713-6550 (Cache County)
435-538-1200 (Box Elder County)

***52** **Call Hold** | Allows users to place a caller on hold and resume the call at a later time.

***72** **Call Forwarding** | A feature that allows an incoming call to be redirected to a mobile telephone or other telephone number. *Press *73 to deactivate.*

***67** **Cancel Caller ID** | Blocks your name and telephone number for outgoing calls; *Press *67 to disable, per call. Example: *67-801-787-4906.*

***70** **Cancel Call Waiting** | Blocks the Call Waiting feature. *Press *70 to disable, per call. Example: *70-801-787-4906.*

***77** **Anonymous Call Rejection** | A feature that blocks incoming calls from people who have chosen to block the delivery of their Caller ID information.

***78** **Do Not Disturb** | A feature that blocks all incoming calls. Do Not Disturb does not affect outgoing calls. *Press *79 to deactivate.*

Call Waiting | Receive a call while already on another call. Call Waiting helps people avoid getting a busy signal.

Caller ID | Displays the name and number for incoming calls.

Caller ID on Call Waiting | Displays name and number for incoming calls while you're on the phone.

E911 | Every Connected Lyfe account includes Emergency 911 service. The contact information you provide us will be used to locate you in the event that 911 is dialed.

3-Way Calling | Allows 3 parties to be on one call at the same time.

How to place a 3-Way Call:

1. Call the first person; when you have them on the line, press '*hook flash'.
2. Wait for the dial tone, and then call the second person.
3. When second party connects, press 'hook flash' again to connect all three.

You can now talk with both people at the same time.

* The 'hook flash' is the button the handset pushes down when you hang up the phone. Some telephones have a Link or Flash key you can press instead.